

ExtraFax is a native IBM Domino faxing solution that integrates seamlessly with IBM Notes e-mail, enabling users to send and receive faxes, text and multimedia messages directly from their e-mail or web client. Easy to use and to learn, ExtraFax is an add-on application that was built from the ground up. Completely scalable to meet the needs of any organization — from SMB to large enterprises — ExtraFax is an award-winning product proven to be the ultimate fax server for IBM Domino.

# **Features**

#### · Ease of use

Sending a fax is as easy as sending an e-mail, whether it is from a user's IBM Notes mail database or via iNotes. Anything that can be printed in Windows can be faxed.

# • Safeguard confidential documents

Restrict access for users and/or fax administrators to only see the cover page of a fax, ensuring the contents of the fax remain private and confidential. For heightened security, route inbound faxes directly to individual inboxes using DID routing.

# • Fax-over-IP (FoIP) support

ExtraFax supports FoIP which allows users to send faxes using an existing VoIP infrastructure.

#### SMS-Text Messaging & MMS-Multimedia Messaging

ExtraFax's SMS and MMS gateways allow users to send and receive text and multimedia messages directly from their IBM Notes mail database or via iNotes.

### OCR support

Searching large documents for a small piece of information can be tedious and time consuming. With OCR, users have the ability to quickly search faxes saved in TIFF or searchable PDF format for pertinent information, saving time and increasing productivity.

### Sametime plug-in

This new and innovative plug-in allows users to send a fax, SMS or MMS message directly from within the IBM Sametime client. By leveraging the web service feature users can enhance their Sametime experience and increase efficiency and productivity.

#### Centralized database

ExtraFax requires only one central database to run. All configurations, user preferences, cover pages, logs and fax queues are all centrally managed in one post office database.

## • Enhanced API/Web Service

Programmers working in Java, Visual C#.NET, Visual Basic.NET and ASP.NET can benefit from the newly enhanced ExtraFax API which allows them to integrate ExtraFax into your custom enterprise applications and ERP solutions.

### Native printing

Native printing ensures quality conversions of file attachments into a fax format so that the way the attachment is viewed in its native application is how the document will appear when faxed.

#### Clustering, fail-over and load balancing

By supporting clustering, fail-over and load balancing, ExtraFax is able to ensure high availability and scalability of faxing services.

# Least cost routing

Organizations with more than one ExtraFax server will benefit from Least Cost Routing which intelligently routes faxes to the preferred ExtraFax server in order minimize or even eliminate long distance and/or international direct dialing charges, as seen in the OUTBOUND diagram.

#### Inbound routing

inbound routing purposes.

Deliver inbound faxes based on CSID, IVR, DID/DTMF, Caller ID, PORT level or bar code based routing. ExtraFax can generate and recognize QR bar codes (right), and 3 of 9 bar codes (left). Bar codes can be incorporated into an organization's standardized forms to be used for automatic



3 of 9 bar code

QR code

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